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Quality Policy

Scope of the management system:

"Manufacture, Service and Repair of Plastic Injection Mould Tools, plus subcontract Precision Engineering activities"

Within the constraints of the above scope it is the policy of the organisation to:-

- Meet or exceed customer expectations by continuously monitoring their requirements and ensuring effective communication throughout the organisation.
- Satisfy the requirements of the Quality management system and maintain its effectiveness.
- Measure and improve operational performance through established and reviewed business objectives.
- Comply with regulatory and statutory requirements.
- Understand our stakeholders' requirements and review for any changes.
- Continuously review risks and opportunities that could impact the organisation and Quality management system.
- Communicate this policy to all employees and ensure it is fully understood.
- Ensure this policy is reviewed for continuing suitability at regular intervals.

To ensure the organization demonstrates a commitment to comply with the requirements, and to maintain the effectiveness of the system, this policy and associated objectives, are continually monitored and evaluated for suitability and effectiveness. This is achieved by means of internal auditing and management review, to establish opportunities for improvement, and ensure their implementation and validity by the continual monitoring of performance and trends.

The requirements of this policy will be achieved by working in accordance with the requirements of ISO 9001 Quality Management Systems.

Authorised By: Carl Reeve - Managing Director

Signed: C. Reeve

Date: 7/12/22